

Surveys:

In guidance with the Door and Hardware federation as well as the Glass and Glazing federation guidelines; CMS Garage Doors Ltd. have successfully trialled and implemented the following survey methods to allow operations to continue during the Covid 19 pandemic.

Each morning temperatures of working staff are taken and they will be issued with PPE for the day's work.

Surveys:

Prior to survey, we will send a short question sheet to the client via e-mail which is to be returned prior to survey. This relates to fitting preferences and specific requirements about your new door.

We will contact the client 30 minutes before arrival and as we arrive on site, we will ask the client to open the door in question and then move away from the area and out of the entrance hall / garage.

New PPE will be put on by the surveyor.

As we measure, reference photographs/videos will be taken. We will measure inside the property first using laser measuring equipment to minimise contact with the property and door. We will then move to the outside of the property to measure the external aperture. Again using laser measuring equipment. A survey on each item will take a maximum of 10 minutes.

If there is a garage door to survey on the same property, this will be measured second.

On completion of contactless surveys our surveyor will wipe down handles and measuring equipment, dispose of their gloves into a bin bag that is to be disposed of at the end of each day. Our surveyor will call the client once back in the vehicle and advise that we are complete, at this time if we have any questions regarding fitting preferences can be asked and clarified.

Following survey you will be issued with a final quotation with information to ensure we have correctly interpreted your requirements.

We kindly ask that you don't stand in the vicinity whilst we are surveying to allow us free movement. We often need to go to areas you wouldn't expect to check floor levels, power locations etc.

Thank you for your cooperation throughout this difficult time.

From the team @ CMS Doors.